



23<sup>rd</sup> March 2020 SKGC Emergency Management Meeting – Coronavirus – Questions and Answers.

1.	Are we aiming to keep the club open for playing golf?	Yes, but we need to reinforce that social distancing is to be complied with and all are to avoid any direct contact with each other, (no hand shaking for example).
2.	England Golf now saying one to a buggy.	Our aim is to offer advice to those wanting to use a buggy that by having more than one person in a buggy the ability to keep more than 2 metres from another person is not achievable. England Golf comment as follows: - Buggies should be for solo use only and cleaned after every outing.
3.	Should we encourage players to come to the club one per car?	Government and other official guidelines should be followed here. Quite a number of couples are members of the club and when playing would in all possibility travel in one vehicle.
4.	Catering side closed down, do we want to offer take away food facilities?	It is not the intention to offer take away food from the club. It is our intention to offer playing golf so that people can get out into the fresh air now that the weather appears to be changing for the better.
5.	The Pro Shop is that to remain open?	The Pro Shop will remain open, although minimum contact controls will be in place, by contactless sales wherever possible.
6.	Do we need to restrict the opening hours for the Pro Shop to be open?	Generally no, but if weather conditions dictate then the opening hours will reduce after assessment.
7.	Do we need to consider how the chiller drinks cabinet and snack / chocolate bars are managed for serving customers?	Drinks and snacks will be served by the person managing the Pro Shop. Customers will choose the required items and the items will be put onto the counter by the server.
8.	Is it feasible to put the coffee machine in the Pro Shop to be managed by staff using disposable beakers?	We are not able to move the coffee machine out into the entrance or Pro Shop area as the machine requires a dedicated water supply. During the current situation where the catering facilities of the club house are closed, golfers may bring their own drinks in the reception area of the club house building. The 2 metre distancing rule must be adhered to so if the weather is fine then the seats and tables outside the clubhouse can be used.
9.	How do we give first aid cover to those at the club who may be in need while we are open?	The club does not provide first aid cover for people out on the golf course. Normal emergency contact should be made by the individual concerned or one of their playing partners. The Pro Shop must also be informed after requesting emergency assistance.
10.	Where will we put score cards for use?	There will be a stock of score cards outside the club house building for players to take as required.
11.	If scores are to be entered on to the computer system who will do that?	If the scores are to be entered on the computer system, one card is to be used for each group of players. One signature will be accepted, one person will take a picture of the complete scorecard and forward the image to Pete who will arrange for the scores to be entered onto the system as soon as practically possible.
12.	Can we have one card marked for all players in	As item 11 one card per group, there is no requirement



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	the group? Do we need to have a check card?	to have a check card.
13.	Do we have sanitising materials by the computer screen?	Yes we do, but it will be only Pete or a person appointed by Pete who will be using the computer.
14.	If the kitchen is closed, is there a supply of sanitising material that can be brought into the Pro Shop / Computer area?	There are some supplies in the kitchen area, stocks are low, Gary Noble to check if they are suitable to use outside of a food area in case there is a need.
15.	Changing rooms, do we put these out of bounds and have changing outside in the car park area?	The changing rooms are to remain open, accessed from the external doors. Those using the facilities are to be encouraged not to mingle and to keep 2 metres apart from the next person.
16.	What should we do regards SKGC tubes of range balls?	Golfers are to bring their own balls during these times.
17.	Do we want to keep offering our course for the use of societies and walk in golfers?	Yes, but they will be informed of what precautions we have in place to minimise the risk of infection.
18.	What are we to do policy wise, regarding the over 70's plus those with underlying conditions. Do we need to have disclaimers?	The seniors section has held a meeting and the risks have been addressed. Visitors to the club are to be informed of the club guidance on this topic.
19.	Are we keeping the ball cleaners in use?	No, the water in the is to be emptied and protective covers fixed over each one so that they cannot be used.
20.	Are bunkers to be kept in play?	No bunkers are ALL counted as out of play. If in a bunker, remove your ball, and drop the ball backwards on a line from the spot where the ball originally lay and the pin. Drop the ball back as far as you like. (No penalty).
21.	As bunkers are out of play, do we rake the sand when a ball goes in the bunker and we have our footprints in the sand?	No, all rakes are to be taken off the course. Please use either your foot or club head to tidy up any deep marks the best you can.
22.	What is the plan regarding handling flags on the greens?	Flags are not to be taken out of the cups. The cups will be turned upside down so that the ball will fall into the hole at a depth of approximately 25mm (1 inch) to make it easier to retrieve the ball out of the cup.
23.	What are we planning to do regarding our practice areas.	England Golf have advised that the pins should be removed from practice putting greens